



Transition and Payment Instructions (USD)

eWay CRM® has decided to discontinue USD billing for Professional Email add-on. This affects clients who currently pay for the service in USD.

To continue using Professional Email without interruption, **please contact us, provide your billing details** and use **the payment instructions below** when making a USD wire transfer.

Please initiate the wire transfer in **USD** using the exact details provided below. To avoid payment delays or rejection by correspondent routing systems, ensure that all fields, especially the Intermediary Bank and Fee Disposition, are copied precisely.

1. Intermediary Bank

This section is mandatory for routing USD into our system. Do not leave it blank in the final wire format.

Bank Name: CITIBANK N.A., UNITED STATES Head Office

SWIFT / BIC: CITIUS33XXX

2. Beneficiary's Bank

Bank Name: Fio banka, a.s.

Bank Address: Na Florenci 2139/2, 110 00 Praha, Czech Republic

SWIFT / BIC: FIOBCZPPXXX

3. Ultimate Beneficiary / Receiver

Account Holder: Commerce Media s.r.o.

Account Number: 2901629921 / 2010

Account Number (IBAN): CZ56 2010 0000 0029 0162 9921

4. Transfer Details and Fees

Currency: USD

Bank Fees / Charge Details: **OUR** *(All transfer fees must be paid by the sender/remitter)*

Quick Guide for the sender

When filling out your bank's international wire transfer form, please follow these rules:

1. Select Currency

Ensure the transfer currency is set strictly to **USD**.

2. Fill Intermediary Field

Look for a field named **Intermediary Bank**, **Correspondent Bank**, or **Reimbursing Bank** and input the details from Section 1.

3. Fill Beneficiary Bank

Put Fio banka's details into the **Beneficiary Bank** or **Receiving Bank** section.

4. Set OUR Fees

You must explicitly select the **OUR** instruction for bank charges. This ensures that Commerce Media s.r.o. receives the full invoice amount without deduction of intermediary or processing bank fees.

5. Include Reference

Specify your invoice reference number in the **Memo**, **Message to Beneficiary**, or **Remittance Information** field.