Important information for US clients using eWay-CRM® billing

For clients using Professional Email through eWay-CRM®

Emailcampaigns.eu is the provider and operator of the Professional Email function available in the desktop version of the eWay-CRM® Marketing module.

Professional Email is fully integrated into eWay-CRM® and allows users to create marketing campaigns, work with recipient lists and receive campaign responses directly in eWay-CRM®. Emailcampaigns.eu also provides email marketing services and integrations for CRM, e-commerce and other business systems.

This document explains an upcoming billing change, what it means for monthly and annual clients, and how to continue using the service without interruption.

What is changing?

eWay-CRM® has decided to discontinue billing for this service.

This change applies to clients who currently use Professional Email through eWay-CRM® billing. Emailcampaigns.eu will continue to provide the Professional Email function and offers a direct transition to one of its standard plans.

The goal is to make the transition as smooth as possible and allow clients to continue using the service with the same core function. By moving directly to Emailcampaigns.eu, clients can also access additional features available in the full web version.

What is changing

Monthly eWay-CRM® billing will remain supported until **the end of December 2026.**

Before this date, clients using monthly eWay-CRM® billing should request a transfer to one of the standard Emailcampaigns.eu plans and provide their billing details.

Annual plans remain active until the end of the prepaid period. After that, clients will need to switch to an Emailcampaigns.eu plan to continue using the service.

Monthly billing	Annual plans	Next steps
Supported until December 31, 2026	Remain active until the end of the prepaid period	Choose one of our flat-rate plans and provide billing details

What you get by switching to Emailcampaigns.eu

Review the available Emailcampaigns.eu plans in the **pricing section** and select the plan that best fits your sending volume.

Important note on pricing: For existing users, we are committed to maintaining your current eWay-CRM® pricing structure even after the transition to direct Emailcampaigns.eu billing (guaranteed at least until the end of 2027).

- **If you are billed monthly through eWay-CRM®:** Please **request the transfer** before December 31, 2026, and provide your billing details to ensure uninterrupted service.
- **If you are on an annual plan:** No immediate action is required. Your current plan remains active until the end of the prepaid period. To continue using the service afterwards, please switch to one of the Emailcampaigns.eu billing plans.

What should you do next?

- **Review your options:** You can continue using the service under your current eWay-CRM® pricing conditions (guaranteed at least until the end of 2027) or switch to one of our standard **Emailcampaigns.eu plans**. Please review the available options in the pricing section of our website to select the plan that best fits your sending volume and feature requirements.

- **If you are billed monthly through eWay-CRM®:** To continue using the service without interruption, please **request the transfer** and provide your billing details before **December 31, 2026.**

- **If you are on an annual plan:** No immediate action is required. Your current plan remains active until the end of the prepaid period. To continue using the service afterwards, you will need to move to direct Emailcampaigns.eu billing and provide your billing details.

Need help with the transition?

If you are not sure which plan is the best fit for your account, or if you need help with the transfer, please contact us.

Our team will guide you through the next steps and help you complete the transition.

Disclaimer

Emailcampaigns.eu provides and operates the Professional Email function. We are not responsible for the eWay-CRM® setup or for any features and functions operated directly by eWay-CRM®.